

Piano Lesson Policies 2020/21

Payment Policy & Schedule

30 minute weekly lessons = \$174 monthly

45 minute weekly lessons = \$261 monthly

60 minute weekly lessons = \$348 monthly

I offer lessons 40 weeks through the school year from **Monday, Sept. 7th – Thursday, June 24th**. No lessons will occur between December 21st, 2020 and January 3rd 2021 for winter holidays.

You will receive an invoice 7 days before the first of every month with the amount due which is payable by e-transfer to lizcraig17@gmail.com. The due date for each invoice is the first of the month.

In the months of July and August 2021, lessons will be scheduled and billed individually at the rate of \$87 per 60 minute session. Lessons in July & August are not guaranteed.

I am happy to purchase the necessary music books and materials for each student and simply add on the amount to the monthly invoice. Students who are moving quickly through their program may need new books a few times a year at the cost of approximately \$10-\$20 per book.

There is sometimes a small fee for performance opportunities and recitals to help cover the cost of organizing them and renting the space. These events are always optional. This year, events may still be online. Stay tuned for opportunities as they come up!

Student Cancellations/Makeup Lesson Policy

Please do not cancel your lesson as soon as you know you can't make it in the student portal (<https://www.mymusicstaff.com/>) so that another student can book the open slot. Less than 24 hours' notice will result in no makeup given. Makeups for student cancellations are not guaranteed. You can look through the calendar and book in an open slot to reschedule your lesson if it is before the 24 hour deadline. Many open slots will be an hour long. You can still book into an hour slot if you only have a 30 or 45 minute lesson. I will adjust on my end accordingly while keeping the same start time.

Teacher Cancellations/Lateness

As a professional musician, expect that I will have to reschedule on occasion due to performance conflicts. I will add a makeup credit to your account for any of my cancellations. These credits can be used to book extra lessons during the school year or during the summer and will expire on September 1, 2021. If there is very bad weather and it is unsafe for me to drive over or I am feeling unwell, I will endeavor to offer an online lesson or let you know immediately and this will count as a teacher cancellation.

I strive to build in enough time between students to drive and arrive on time, however sometimes heavy traffic can make me late. If I arrive late, I will always stay and teach the full amount of lesson time booked.

COVID-19/Pandemic Policy: I reserve the right to teach solely online if I deem it in the interest of safety due to COVID-19 or any other pandemic situation. Teaching in person will require:

-A separate signed waiver.

-Divulging if you have any symptoms, have been in contact with anyone with symptoms, or have travelled outside of Canada in the past 14 days.

-Wearing masks covering mouth and nose with no gaps for the duration of the lesson.

-Staying approximately 6 feet apart at all times.

-Using hand sanitizer or washing hands before and after the lesson.